



Closing the Divide

Integrating Medical and Dental Care

Harkin Institute, November 15, 2019

Iowa Primary Care Association (Iowa PCA)

About Us

The Iowa PCA is a non-profit membership association comprised of community health centers and other safety net providers in the state. Iowa PCA provides technical assistance to the state's 13 community health centers and one migrant health program.

Our Mission

To provide leadership by promoting, supporting, and developing quality healthcare for underserved populations in Iowa.

Who We Serve (2018)



779,547

PATIENT VISITS



216,738

TOTAL PATIENTS



10,013

HOMELESS PATIENTS

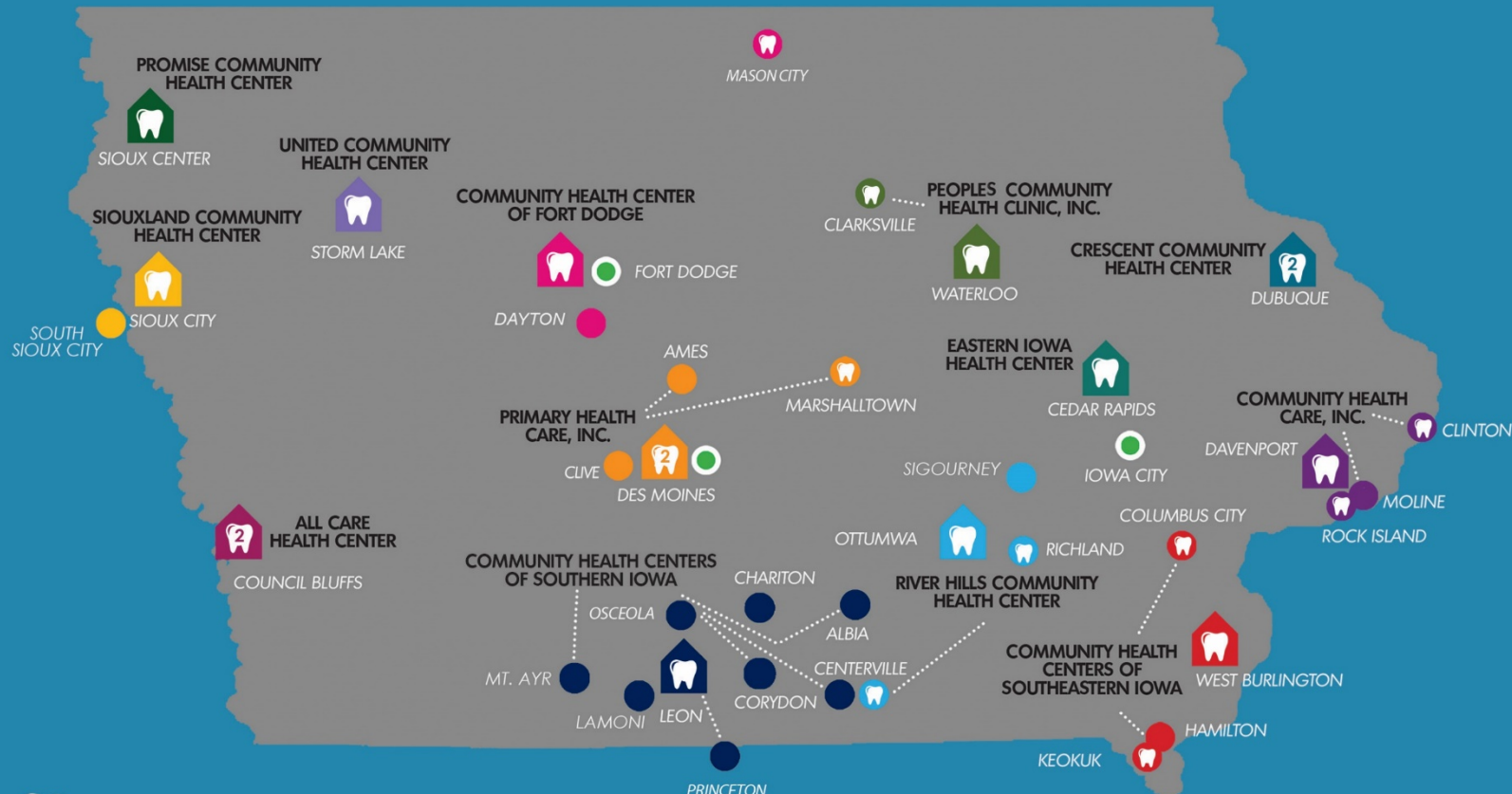






3,618+

VETERANS SERVED



IOWA'S COMMUNITY HEALTH CENTERS



-  DENTAL CLINICS
-  MAIN SITE CLINICS
-  SATELLITE LOCATIONS
-  PROTEUS, INC. SITES

Dental Data

13 health centers have dental clinics

25 sites to access dental services

78,618 patients served

172,314 dental visits

Employ **43** dentists and **43** dental hygienists



Integrated Care Model

Health centers are uniquely situated to address the needs of the whole person by offering:



Medical care



Behavioral health care



Dental care



Enabling services (interpretation, transportation, etc.)

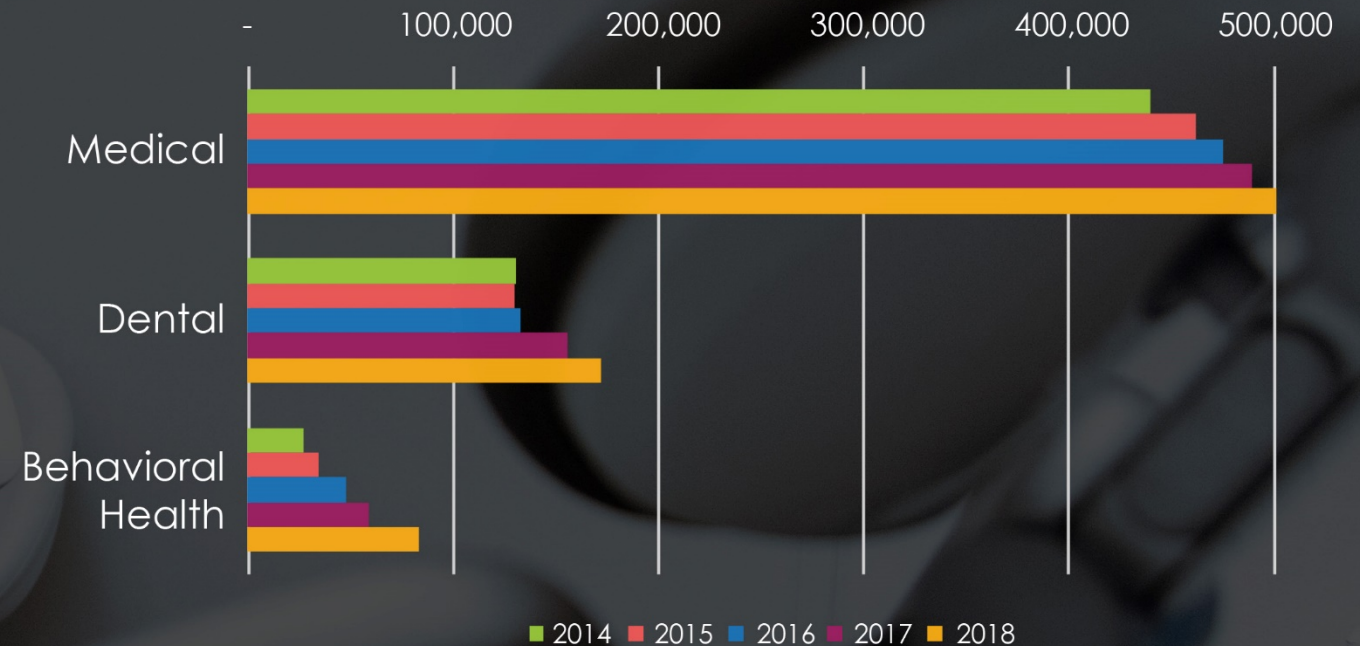
Collaborate with community partners such as private practice, I-Smile programs and IDPH to increase capacity.

Progress Towards Integration

- Since 2014: **56%** increase in dental providers.
- Providers across disciplines are sharing research and best practices for addressing whole person health.

STAFFING TRENDS

Growth in Health Centers for Select Services 2014-2018



Iowa's health centers are responding to patient and community needs by hiring additional staff in areas of growth.

Progress Towards Integration

Dental clinics provide screenings for BP, tobacco use, oral cancers, blood sugar levels and refer for follow-up.

Health centers are expanding the capacity of dental clinics and developing processes to address oral health concerns of medical patients.



Opportunities To Improve Integration

Raise Awareness & Advocate

- Research, messaging, DATA
- Elected officials, government agencies, insurance companies
- From protectionism to collaboration/integration

Build Systems

- Data systems (and determine how you measure progress & integration)
- Internal process and workflows
- Team based care

Leadership

- CEO, dental leadership, CFO, CMO, Quality Director, etc.
- Change management skills

Persistence

- It's not easy... but keep going!



Contact

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