Closing the Divide

Integrating Medical and Dental Care

Harkin Institute, November 15, 2019
Our Mission
To provide leadership by promoting, supporting, and developing quality healthcare for underserved populations in Iowa.

About Us
The Iowa PCA is a non-profit membership association comprised of community health centers and other safety net providers in the state. Iowa PCA provides technical assistance to the state’s 13 community health centers and one migrant health program.
Who We Serve (2018)

- 779,547 PATIENT VISITS
- 216,738 TOTAL PATIENTS
- 10,013 HOMELESS PATIENTS
- 3,618+ VETERANS SERVED
Dental Data

13 health centers have dental clinics

25 sites to access dental services

78,618 patients served

172,314 dental visits

Employ 43 dentists and 43 dental hygienists
Integrated Care Model

Health centers are uniquely situated to address the needs of the whole person by offering:

- Medical care
- Behavioral health care
- Dental care
- Enabling services (interpretation, transportation, etc.)

Collaborate with community partners such as private practice, I-Smile programs and IDPH to increase capacity.
Progress Towards Integration

- Since 2014: 56% increase in dental providers.
- Providers across disciplines are sharing research and best practices for addressing whole person health.

Iowa’s health centers are responding to patient and community needs by hiring additional staff in areas of growth.
Dental clinics provide screenings for BP, tobacco use, oral cancers, blood sugar levels and refer for follow-up.

Health centers are expanding the capacity of dental clinics and developing processes to address oral health concerns of medical patients.
Opportunities To Improve Integration

**Raise Awareness & Advocate**
- Research, messaging, DATA
- Elected officials, government agencies, insurance companies
- From protectionism to collaboration/integration

**Build Systems**
- Data systems (and determine how you measure progress & integration)
- Internal process and workflows
- Team based care

**Leadership**
- CEO, dental leadership, CFO, CMO, Quality Director, etc.
- Change management skills

**Persistence**
- It’s not easy... but keep going!
Contact

Aaron Todd
Chief Executive Officer
atodd@iowapca.org

@iowapca

www.iowapca.org